



Room Hire 2018



© Stephen Swain

Upper Hocking Hall

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Dear Hirer,

Thank you for thinking of Whittington Park Community Association for hosting your class.

Did you know that by renting space from us you are helping to support the community? Our rental income helps us to run the centre and provide valuable services such as our Over 60s lunch club which provides a freshly cooked, hot meal for our older residents, and our community nursery which provides free nursery care for eligible families.

If you want to know which space is best suited to your needs please contact us and we will be happy to assist and advise you. Visits to our spaces can also be arranged.

Like any other organisation WPCA adheres to its policies. When booking a space with us please note you will need to agree to, and follow, our *Terms and Conditions* described in detail at the end of this pack.

Do not hesitate to contact us for any help or if you have any questions.

Best wishes,

The WPCA Team

1. Room Hire Rates



Hocking Hall



The Lounge



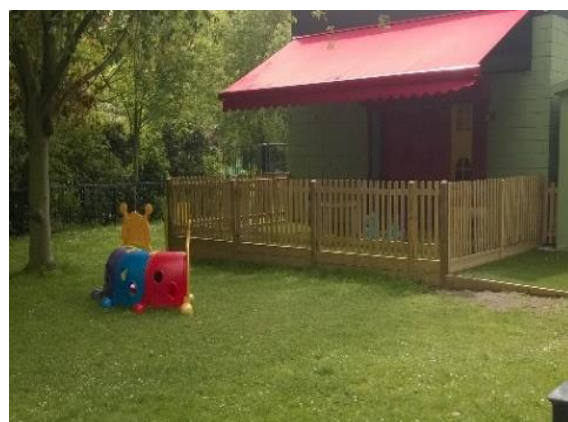
View from Upper Hocking Hall



The Dining Room



Upper Hocking Hall



Early Years Hub

ROOM HIRE RATES


	Private Rate (per hour)	Charity Rate (per hour)	Capacity		Amenities
Hocking Hall	£30 (daytime week) £35 (evenings & weekends)	£25 (daytime week) £30 (evenings & weekends)	100 (standing) 65 (seated)	YES	Oven - hob, microwave, kettle, sink, fridge, toaster
Upper Hocking Hall	£30 (daytime week) £35 (evenings & weekends)	£25 (daytime week) £30 (evenings & weekends)	60 (standing) 40 (seated)	NO	Sink, kettle, microwave, fridge
Lounge	£25 (daytime week) £30 (evenings & weekends)	£20 (daytime week) £25 (evenings & weekends)	60 (standing) 30 (seated)	YES	Sink and kettle
Early Years Hub - Min 3 hrs rental	£40 (evenings & weekends)	£30 (daytime week) £35 (evenings & weekends)	60 (standing) 40 (seated)	YES	Fully assembled kitchen space: microwave, sink, oven and hob, fridge, dishwasher
Dining Room	£25 (daytime, week, evenings & weekends)	£20 (daytime week, evenings & weekends)	20 (seated)	YES	Tea point

Table Sizes

- Small tables: 4 ft by 2ft
 - Hocking Hall: 5
 - Upper Hocking Hall: 5
- Big tables: 2'6 ft by 6'0 ft **and** 2,6 ft by 5'0 ft
 - Hocking Hall: 6
 - Upper Hocking Hall: 2

Spaces are available for hire from 9am to 10:30pm - 7 days a week

- 10% discount for the first four weeks for **any new ongoing classes**, stepped payment scheme also available
- 10% discount for **children's classes**
- **Half day bookings** (4 hours) 10% discount
- **Full day bookings** (8 hours) 15% discount

2. Fire Procedure

IF YOU DISCOVER A FIRE:

1. Immediately operate the nearest fire alarm
2. Dial **999** to call fire brigade. (*Whittington Park Community Association, Yerbury Road, N19 4RS*)
3. Concentrate on evacuating the building

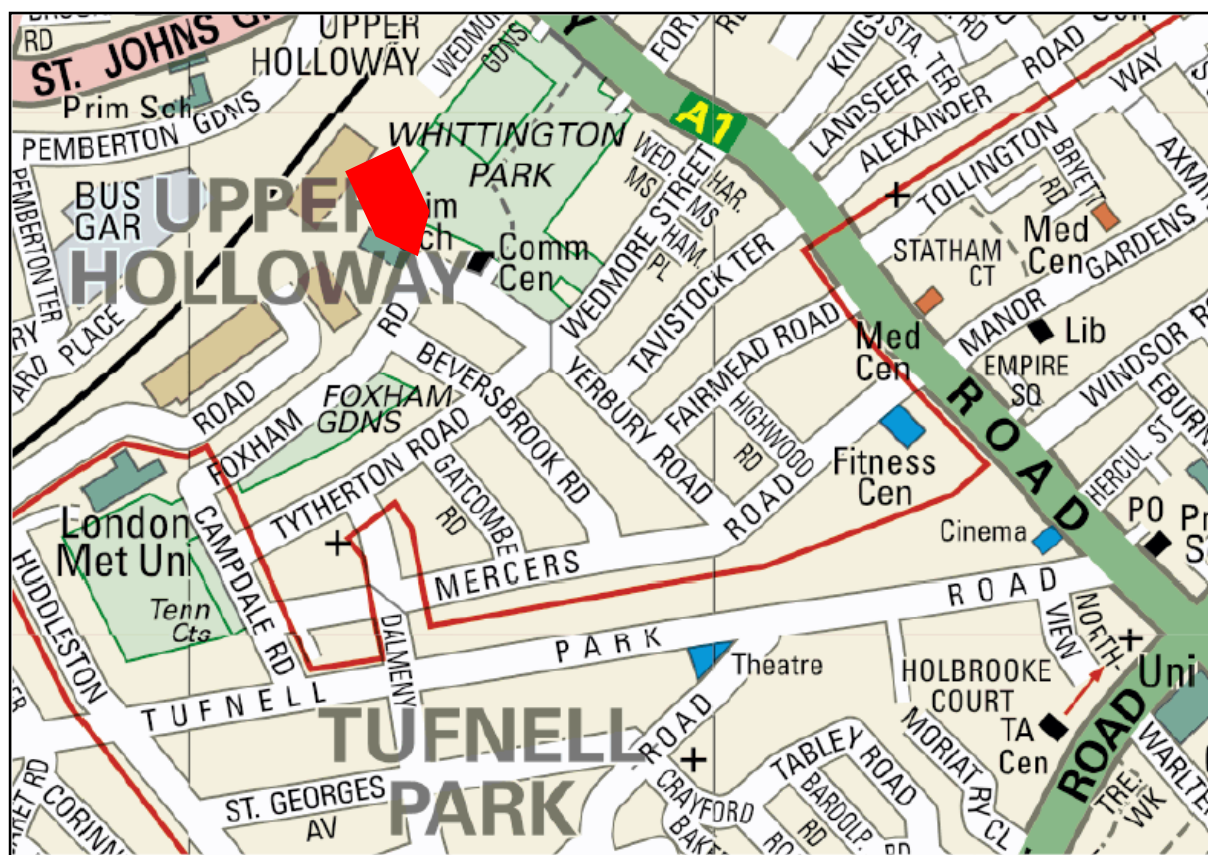
ON HEARING THE FIRE ALARM

4. Leave the building by the nearest available exit
5. Close all doors behind you
6. Report to assembly point (*Yerbury Road*)

REMEMBER

- Always call the fire brigade on suspicion of a fire
- Always use the nearest available exit
- Never stop or go back for personal belongings
- Do not re-enter the building once you have left

FIRE ASSEMBLY POINTS ARE YERBURY ROAD AND RUPERT ROAD



3. Cleaning and usage instructions

We often have classes following on from each other. Please leave the room clean and ready for the next user.

- Please make sure you that all your equipment is stored neatly in the cupboards provided for you or in your own bags **labelled with your name**. Please remember we rent our halls out at the weekend for parties and other events. We need to show them at their best to prospective hirers so please help us by leaving the space clear and clean.
- If a teacher is covering for you please make sure they know they need to leave the room ready for the next class and are aware of the above.

4. Complaints Policy

WPCA strives to offer an excellent service to its community and hirers. If you feel we could do things better, or need to make a complaint, please contact a member of staff by any of the below:

- Calling on **0207 272 1847**
- Emailing hallhire@whittingtonpca.org.uk
- Writing to *Whittington Park Community Association, Yerbury Road, N19 4RS*
- Coming to speak to us directly at the Centre during our office hours (9:30am to 5pm, Monday to Friday, closed for lunch between 1.00 pm – 2.00 pm)
- Filling out a feedback form available at the end of this pack, at reception or on our website www.whittingtonpca.org.uk
- Leaving a note in our suggestions' box at reception.
- WPCA aims to respond to all written complaints within 28 days. Complaints will be placed in the complaints file in the main office. After a complaint has been resolved the final outcome will be placed on file.

5. Terms & Conditions

Please read carefully the following Terms and Conditions before signing your booking form. Signing our booking form means you agree to these terms and conditions.

GENERAL

- Hirers should receive a Room Hire Pack.
- Hirers must be at least 18 years of age or older.
- Hirers may only use the space(s) they have booked.
- **Hirers may only book space during the centre's running hours (9am to 10:30pm).**

OUR CENTRE & EQUAL OPPORTUNITIES

- WPCA welcomes people of all ages and backgrounds and wishes to host a diverse range of activities and events. All hirers must comply with the Equality Act of 2010 ensuring our community centre is open to everyone regardless of gender, sexual orientation, nationality, age, disability, race and political/religious affiliations.

CHILD PROTECTION & SAFETY OF VULNERABLE PEOPLE

- It is the responsibility of the hirer to ensure that all activities/events involving children or vulnerable adults comply with the Children Act 1989, the Home Office

Code of Safe Practice from Harm and any relevant provisions from the Office for Standards in Education (OFSTED). Hirers may also contact Islington Social Services Department to ensure all relevant legislation is complied with.

- All activities/events must comply with WPCA's following policies: Safeguarding Children, Safeguarding Vulnerable Adults. These policies can be made available to hirers upon request.
- It is the responsibility of hirers to ensure that they have met their DBS (Disclosure and Barring Service) obligations if working with children and vulnerable adults.

BOOKING

- A booking form must be completed for all bookings, including ongoing and one off bookings. Dates will not be confirmed until a form is completed (and a deposit paid, see below).

DEPOSIT

- We will require £100 deposit to secure your booking for 3 months and reserve the agreed dates and times of your class. If you decide to leave within this 3 month period WPCA will keep your deposit.
- This deposit must be paid **no later than 2 weeks prior to your class starting**, either in cash, or by a cheque written out to 'Whittington Park Community Association'. If we do not receive your deposit this may result in the cancellation of your booking.
- This deposit may be used if there is damage resulting in your use of the room(s).
- This deposit may be used to offset the costs for cleaning should you leave the room(s) in dirty or unacceptable conditions after your booking.
- This deposit may be non-refundable if a hirer leaves with outstanding invoices or if the two month's notice of cancellation is not adhered to.

CANCELLATIONS

- Please give **2 month's notice if you intend to finish teaching at the centre. If we do not receive this notice your deposit will be non-refundable.**
- WPCA reserves the right to refuse or cancel a booking if:
 - a) The information supplied by the hirer is found to be false.
 - b) The hirer breaks the conditions of hall hire.
 - c) The safety of staff and/or the security of the building could be endangered.

PAYMENT

- Payments are preferred by cheques made out to *Whittington Park Community Association* or by BACS:
Bank: CAF Bank
Account Name: Whittington Park Community Association
Account Number: 00015493
Sort Code: 40-52-40
PLEASE REQUEST A REFERENCE NUMBER BEFORE PAYING ONLINE
- Cash is also accepted.
- For ongoing room hires, invoices are issued and payments to WPCA are to be made monthly
- If the invoice has not been settled and an acceptable arrangement has not been notified, your hire agreement may be terminated and other steps taken to recover the owed amount.

In such circumstance, WPCA reserves the right to charge an interest of 8% above the Bank of England base rate and an administration charge of £100.

SAFETY

- Hirers are solely responsible for their class as well as the safety and wellbeing of those attending it.
- Hirers must ensure that they are aware of our Fire Safety Policy and Health and Safety Policy available upon request.
- Hirers are responsible to keep a fire register and to adhere to our Fire Safety Policy.
- All fire exits must be left clear and unobstructed at all times.
- No live flames will be permitted, either for social, entertainment or religious purposes.
- The number of persons using the hall must not exceed the maximum number listed in the Room Hire Pack and marketing material including our website and flyers.

FOOD & DRINK

- Hirers are welcome to bring their own food and drink for classes upon prior consent with the Centre Manager.
- Food must be ready for consumption and may not be cooked or prepared onsite.
- Food and drink must be brought in and disposed of within the time-frame of the booking made. WPCA will not store food and drink before or after a hirer's booking.
- Food and drink left behind by hirers at the end of a booking will be disposed of.
- Upper Hocking Hall and the Lounge have access to refrigerators and hirers booking these spaces can use them during the time of their classes.

MUSIC LICENCE

- If the hirer is holding a public performance using recorded music it is their responsibility to ensure they have a license with PRS.

ELECTRICAL EQUIPMENT

- Hirers are responsible to ensure that all electrical equipment brought to the centre is safe, in good working order and if necessary has undertaken the required PAT tests in accordance with the Electricity at Work Regulations Act 1989.

ACCIDENTS AND SAFETY INCIDENTS

- In accordance with the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations Act of 1995 (RIDDOR):
 - Hirers must report to the Centre Manager any accidents or injuries caused to a member of the public as a result of their event or activity.
 - Any faulty equipment, including electrical equipment, belonging to WPCA or the hirer must be reported to the Centre Manager.
 - Hirers will be asked to report incidents above in the WPCA Incident Log Book.

LOSS OF PROPERTY

- WPCA will not be held responsible for any loss, damage to or theft of property.
- Any lost items will be placed in the lost property box in the Dining Room and disposed of or recycled after 2 months.

DATA REGISTER

- The contents of these forms will remain confidential in line with the Data Protection Act.

5. Booking Form

HIRER				
Name/Organisation:				
Address:				
City:		Postcode:		
Telephone (inc. mobile if possible): /				
Email:				
We would like to keep you up to date with events, classes and our 'Transforming our Spaces' fundraising. Only tick if you don't want to be on our mailing list <input type="checkbox"/>				
YOUR CLASS				
Date: /.../.....		Approximate number of students:		
Time - Start: - End:		Description of your class:		
Frequency of booking (please tick) <input type="checkbox"/> Only once <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly				
Room required (please tick) <input type="checkbox"/> Upper Hocking Hall <input type="checkbox"/> Hocking Hall <input type="checkbox"/> Dining Room <input type="checkbox"/> Hall		Invoice name/address/email if different from above:		
BOOKING CHARGE				
Room hourly rate	Total hire time	Charge	Discount	Payment method
£..... hours	£	<input type="checkbox"/> Cheque <input type="checkbox"/> Cash <input type="checkbox"/> BACS
Date of payment:/...../.....	Taken by:	Name	Signature
		
DEPOSIT				
Amount	Payment method	Date of payment	Taken by	
£.....	<input type="checkbox"/> Cheque <input type="checkbox"/> Cash <input type="checkbox"/> BACS/...../.....	Name	Signature
		
Returned on/...../.....	By	Signature		
MARKETING	Please add £5 to your deposit if you would like WPCA to copy and laminate 4 posters for you in your first 3 months. If you would like us to continue printing, laminating and displaying posters please cross here and we will charge you £5 every quarter to cover printing, laminating and admin costs. <input type="checkbox"/>			

Please tick : I confirm that I have read and agree to abide by the *Terms & Conditions* of Hall Hire and I agree to the cancellation requirement of two month's notice otherwise my deposit is non-refundable
 I understand the booking is only fully confirmed once I have provided my £100 deposit.

7. Feedback Form

Whittington Park Community Association (WPCA) strives to offer an excellent service to our community, users and hirers.

Your comments are important to us and we want to know what you think. Please fill in this form to give us your feedback. You can hand it back in person to reception, drop it in our suggestions box, email it to us at hallhire@whittingtonpca.org.uk or send it to us by post at *Whittington Park Community Association, Yerbury Road, London N19 4RS*.

Thank you for your time. We aim to respond to you within 28 days.

You can remain anonymous. Should you wish to give us your details please complete the information below in addition to your comments.

Title (please tick): Mr Mrs Miss Ms Other

Forename: _____

Surname: _____

Address (including postcode): _____

Phone: _____

Email: _____ @ _____

Area relating to your feedback (please tick):

General use of the Centre	<input type="checkbox"/>
Room Hire	<input type="checkbox"/>
Lunch Club	<input type="checkbox"/>
After School Club	<input type="checkbox"/>
Stay and Play	<input type="checkbox"/>
Website	<input type="checkbox"/>
Other	<input type="checkbox"/>

Do you give us permission to use your comments in our marketing materials?

Yes No

Please use the space below to explain to us your concerns and/or feedback. Feel free to add additional pages if you need more space.

Signature (if you do not wish to remain anonymous): _____

Date (for all): _____

Thank you for your time. You can hand in this form in person to reception, drop it in our suggestion box (by reception), email it to us at hallhire@whittingonpca.org.uk or send it to us by post at *Whittington Park Community Association, Yerbury Road, London N19 4RS*. We will do our best to respond to you within 28 days.